

FMM RIDE SOURCE

**DIRECTORY OF
TRANSPORTATION
SERVICES FOR
THE ELDERLY,
PEOPLE WITH
DISABILITIES, AND
OTHERS REQUIRING
SPECIALIZED
TRANSPORTATION.**

www.FMridesource.com

MARCH 2010

Introduction

The FM Ridesource Directory provides the metropolitan area of Fargo and West Fargo, North Dakota and Moorhead and Dilworth, Minnesota with a directory of transportation services for the elderly, people with disabilities, and others requiring specialized transportation. All of the transportation services, including private transportation providers and government supported transit, are available to the public. This information is also available at www.fmridesource.com.

The FM Metropolitan Area is a regional medical center and a hub of human and social services. The population needing access to these services is growing and transportation is an important component of independent living. This Directory primarily focuses on services for the elderly, people with disabilities, and medical transportation. Other services such as employment transportation and transportation resources specific to people with low income will be added to the website as services are identified.

This Directory will be updated annually. The information may change between printings. It is best to contact the transportation provider for the most up to date information.

If you have questions regarding the information in this Directory or want to provide input on transportation go to www.FMridesource.com or call **701-476-5967**.

Development of the FM Ridesource

FM Ridesource has been developed in cooperation between Fargo-Moorhead Metro Area Transit (MAT) and the Fargo-Moorhead Metropolitan Council of Governments (Metro COG). MAT and Metro COG have undertaken extensive transportation planning and mobility management efforts to ensure the transportation needs of citizens of the FM Metropolitan Area are reasonably met. As an outcome of the efforts of MAT and Metro COG, it is continually recommended that an annual printed directory of transportation services be distributed and made available within the FM Metropolitan Area.

To meet this long standing need Metro COG has published the Directory of Special Transportation Services since 1978. The Directory identified a range of public and private transportation services in the FM Metropolitan Area. Starting in 2010 FM Ridesource will replace the Directory of Special Transportation Services, however serves an identical purpose.

Anytime Transportation

Contact: 701-232-3322 during the office hours of 8:00am and 5:00pm, Monday through Friday.

Purpose of Service: Non-emergency stretcher and wheelchair transportation service.

Type of Service: Individual service directly from origin to destination.

Hours of Service:

- 8:00am to 9:00pm, Monday through Friday.
- 8:00am to 7:00pm on Saturday.
- 24 hour stretcher service.
- 24 hour wheelchair service for prescheduled rides.

Scheduling Requirements: Advanced scheduling is preferred to guarantee times and availability of drivers for wheelchair users, but not required during the hours of 8:00am and 9:00pm, Monday through Friday and 8:00am and 7:00pm on Saturday.

Eligibility Requirements: None

Cost of ride (wheelchair transportation):

- Metro Area – One way \$18 plus \$1.40 per mile.
- Round trip \$40 at time of service
- Hospital Discharge (one way) - \$30 in Metro area
- Out of town - \$18 plus \$2.85 per mile
- Stretcher service – please call for rate

North Dakota Medicaid: No

Minnesota Medicaid: Yes

Cost to bring personal care attendant (PCA): None

Cost to bring one guest: None

Service Area: No limit

Driver Assistance: Assistance to/from the rider's location within the building and assistance with packages.

Type of Vehicles: Mini vans with ramps



CareAVan Mobility 4U Inc.

Contact: 877-832-0168 during the office hours of 9:00am and 5:00pm, Monday through Friday.

Purpose of Service: Non-emergency stretcher and wheelchair transportation service.

Type of Service: Individual service directly from origin to destination.

Hours of Service: Varies (call for more information)

Scheduling Requirements: Advanced scheduling is preferred to guarantee times and availability of drivers, but not required.

Eligibility Requirements: None

Cost of ride:

- Wheelchair round trip - \$40 plus \$1.50 per mile
- Wheelchair one way trip - \$20 plus \$2.50 per mile
- Stretcher round trip - \$120 plus \$1.50 per mile
- Stretcher one way trip - \$60 plus \$2.50 per mile
- Ambulatory round trip - \$30 plus \$1.50 per mile
- Ambulatory one way trip - \$15 plus \$2.50 per mile

North Dakota Medicaid: No

Minnesota Medicaid: Yes

Cost to bring personal care attendant (PCA): None

Cost to bring one guest: None

Service Area: Fargo-Moorhead Metro Area and Fergus Falls, Minnesota area

Driver Assistance: Assistance to/from the rider's location within the building and assistance with packages.

Type of Vehicles: Mini vans with ramps

Handi-Wheels Transportation, Inc.

Contact: 701-232-3231 during the office hours of 9:00am and 5:00pm, Monday through Friday.

Purpose of Service: Non-emergency wheelchair transportation and ND Medicaid transportation.

Type of Service: Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination.

Hours of Service: 6:00am to 6:00pm Monday through Friday. Weekend rides based on attendance.

Scheduling Requirements: Reservations are required by noon the day before the scheduled ride. Rides scheduled for Monday must be called in by noon on Friday.

Eligibility Requirements:

- Medical Ride (Medicaid) - Rider must be Medicaid eligible. Rides are provided free-of-charge to the passenger and Medicaid is billed on their behalf. If Medicaid determines that the ride provided was not eligible or if there is a client recipient liability, Handi-Wheels will bill the passenger at the non-Medicaid medical ride fee of \$11.00 one-way and \$22.00 round trip.

Cost of ride:

Non-Medicaid Medical one-way trip: \$11

Non-Medicaid Medical round trip: \$22

North Dakota Medicaid: Yes (Medicaid approved trips are not paid by rider unless there is a client recipient liability)

Minnesota Medicaid: No

Cost to bring personal care attendant (PCA): None

Service Area: Fargo, West Fargo, Moorhead

Driver Assistance: Assistance to/from the rider's location within the building and assistance with packages.

Type of Vehicles: Mini vans and vans with wheelchair lifts. Weight limit for lift is 600 pounds.

Lucky 7 Taxi Service

Contact: 701-235-1717

Purpose of Service: Taxi service in the Fargo-Moorhead metro area

Type of Service: Individual service directly from origin to destination

Hours of Service: 24 hours a day

Scheduling Requirements: Service within 1 hour of call. Advanced scheduling is accepted.

Eligibility Requirements: None. Seniors are eligible for a 10% discount off of fare.

Cost of ride: \$4.50 plus \$1.60 per mile

North Dakota Medicaid: No

Minnesota Medicaid: No

Cost to bring personal care attendant (PCA): 50 cents

Cost to bring one guest: 50 cents

Service Area: Within 70 miles of the Fargo-Moorhead metropolitan area

Driver Assistance: Assistance to/from the rider's location within the building and assistance with packages.

Type of Vehicles: Cars and mini vans (no ramps)



Doyle's Yellow Checker Cab

Contact: 701-235-5535

Purpose of Service: Taxi service in the Fargo-Moorhead metro area.

Type of Service: Individual service directly from origin to destination.

Hours of Service: 24 hours a day

Scheduling Requirements: Service within 1 hour of call. Advanced scheduling is accepted.

Eligibility Requirements: People with disabilities and people over age 60 are eligible for a 10% discount off metered fare within the Fargo-Moorhead metro area.

Cost of ride: \$4.50 plus \$1.60 per mile

North Dakota Medicaid: Yes

Minnesota Medicaid: Yes

Cost to bring personal care attendant (PCA): 50 cents

Cost to bring one guest: 50 cents

Service Area: Unlimited

Driver Assistance: Assistance to/from the rider's location.

Type of Vehicles: Cars and mini vans (no ramps)



Fargo-Moorhead Metro Area Transit (MAT) Fixed Route Bus

Contact: 701-232-7500 during the office hours of 6:00am and 10:15pm, Monday through Friday. 7:00am and 10:15pm on Saturday.

Website: www.matbus.com

Purpose of Service: Buses that travel on predetermined or fixed routes on regular schedules in Fargo, West Fargo, and Moorhead.

Type of Service: Ramp equipped buses with kneeling capability.

Hours of Service: 6:00am to 10:15pm, Monday through Friday.
7:00am to 10:15pm on Saturday.

Scheduling Requirements: Printed bus schedules identify when the buses will be on specific routes.

Eligibility Requirements: Discount fare for people with disabilities, people age 62 and older, and Medicare card holders. Show the driver a Medicare card (red, white and blue card) or MAT special user card for a discounted fare. Applications for a special user card are available at MAT (502 NP Avenue, Fargo, ND 58102).

Cost of ride:

- Adult single ride - \$1.25
- Adult 30-Day Pass - \$40
- Discount single ride - 60 cents
- Discount 30-Day Pass - \$26
- Youth single ride - 60 cents
- Child (birth to preschool) - Free with adult
- Disabled veterans with "service connected" picture ID - Free on Moorhead MAT fixed route buses only
- NDSU, MSUM, MSCTC, and Concordia U-Pass - Free with current college ID

North Dakota Medicaid: No

Minnesota Medicaid: No

Cost to bring personal care attendant (PCA): No cost if determined necessary by a medical professional. Approval for a PCA must be designated on the rider's special user card.

Service Area: Within the city limits of Fargo, West Fargo, and Moorhead

Driver Assistance: Required to secure wheelchair or scooter in vehicle

Type of Vehicles: 30 or 35 foot low-floor buses

Fargo-Moorhead Metro Area Transit (MAT) Paratransit

Contact: 701-235-4464 during the office hours of 8:00am and 4:30pm, Monday through Friday.

Website: www.matbus.com

Purpose of Service: Non-emergency lift equipped transportation service for people who are functionally unable to ride the MAT fixed route bus.

Type of Service: Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination.

Hours of Service: 6:00am to 10:15pm, Monday through Friday. 7:00am to 10:15pm on Saturday. 7:00am to 5:00pm on Sunday for Fargo and West Fargo residents.

Scheduling Requirements: Reservations must be made at least one day before the scheduled ride. Reservations are accepted up to 7 days prior to the scheduled ride.

Eligibility Requirements: A person who is functionally able to use the fixed route bus including getting to the bus stop, using the ramp equipped bus, and navigating the fixed route system may not be eligible for Paratransit. Applications are available at www.matbus.com and Metro Area Transit, 650 23rd St. N, Fargo, ND 58102. Eligibility can be permanent, temporary, or conditional and is determined within 3 weeks of receiving a complete application and professional verification.

Cost of ride: \$2.50 per ride

North Dakota Medicaid: No

Minnesota Medicaid: No

Cost to bring personal care attendant (PCA): None

Cost to bring one guest: \$2.50 per ride

Service Area: Within the city limits of Fargo, West Fargo, Moorhead, and Dilworth

Driver Assistance: Door through first door service and assistance with 2 packages.

Type of Vehicles: Lift equipped vans for up to 19 passengers. Weight limit for lift is 600 pounds.

Ready Wheels

Contact: F-M Ambulance Service Central Dispatch Center at 701-364-1700 anytime to schedule a ride.

Website: www.fmambulance.com

Purpose of Service: Non-emergency wheelchair transportation service.

Type of Service: Individual service directly from origin to destination.

Hours of Service: 6:00am to 10:00pm, Monday through Sunday

Scheduling Requirements: Advanced scheduling is preferred to guarantee times and availability of drivers, but not required.

Eligibility Requirements: None

Cost of ride:

- Fargo-Moorhead metro area - \$27 per ride
- Outside metro area - \$27 plus \$2.50 per mile

North Dakota Medicaid: No

Minnesota Medicaid: No

Method of Payment: Payment is required at the time of service; cash, check or credit card.

Cost to bring care attendant (PCA): None

Cost to bring one guest: \$27

Cost to return oxygen or wheelchair: \$18

Wait Time Cost: \$12.50 per half hour

Service Area: Minnesota, North Dakota

Driver Assistance: Assistance to/from the rider's location within the building and assistance with packages. Drivers do not assist with stairs.

Type of Vehicles: Vans with wheelchair lifts. Weight limit for lift is 800 pounds.

Metro Senior Ride Service

Contact: 701-293-1440 during the office hours of 8:00am and 4:30pm, Monday through Friday.

Website: www.fargoseniorservices.org

Purpose of Service: Door to door transportation for senior citizens age 60 and over.

Type of Service: Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination. Grocery shopping trips are scheduled on a weekly basis from senior housing developments.

Hours of Service: 7:40am to 4:30pm, Monday through Friday.

Scheduling Requirements: Make reservation at least 2 to 3 days in advance of scheduled ride. Rides are provided on a "first come, first serve" basis.

Eligibility Requirements: Must be age 60 or older. Individual must be able to walk and enter the vehicle under their own power.

Cost of ride: \$2.50 for people age 60 and over, \$23 for general public

North Dakota Medicaid: No

Minnesota Medicaid: No

Cost to bring personal care attendant (PCA): None

Service Area: Fargo, West Fargo, Moorhead, Dilworth

Driver Assistance: Door through first door service and assistance with packages.

Type of Vehicles: Mini vans (no ramps)



Medi-Van Specialized Transportation Services

Contact: 800-422-0976

Purpose of Service: Non-emergency stretcher and wheelchair transportation service.

Type of Service: Individual service directly from origin to destination.

Hours of Service: 24 hours a day

Scheduling Requirements: Advanced scheduling is preferred to guarantee times and availability of drivers, but not required.

Eligibility Requirements: None

Cost of ride:

- Round trip - \$46 plus \$1.90 per mile
- One way trip - \$23 plus \$2.90 per mile
- Stretcher - \$70 plus \$3.00 per mile

North Dakota Medicaid: Stretcher only

Minnesota Medicaid: Yes

Cost to bring personal care attendant (PCA): None

Cost to bring one guest: None

Service Area: Minnesota, North Dakota

Driver Assistance: Assistance to/from the rider's location within the building and assistance with packages.

Type of Vehicles: Mini vans with ramps

Transit Alternatives (Formerly Clay County Rural Transit - CCRT)

Contact: 218-998-3002 or 1-866-998-3002 during the office hours of 7:00am and 6:00pm, Monday through Friday.

Website: www.paiff.org

Purpose of Service: Highway 10 commuter service to Fargo-Moorhead MAT Ground Transportation Center and grocery shopping trips from senior housing developments in Moorhead and Dilworth.

Regional Transportation Providers

Many counties surrounding the Fargo-Moorhead metro area offer public transportation. Contact each county representative for more details on the services available.

North Dakota

Fargo Senior Services: 701-293-1440 or 877-827-1916

Also provides service to the following counties:

Cass County701-293-1440 or 877-827-1916

Grand Forks County701-636-5953 or 800-845-1715

Ransom County701-683-3131 or 877-857-3743

Richland County701-642-3033

Sargent County701-683-3131 or 877-857-3743

Steele County701-636-5953 or 800-845-1715

Trail County701-636-5953 or 800 845-1715

Community of Care Cass County: 701-347-0032 (Casselton),
701-967-8502 (Arthur)

James River Community Center (Jamestown): 701-252-2882

Nelson County Transit: 701-322-5557

**South Central Adult Services (Barnes, LaMoure, Foster,
Logan, McIntosh, and Griggs Counties):** 701-845-4300

Walsh County Nutrition Program: 701-284-7999

Minnesota

Transit Alternatives

**(Clay County- formally Clay County Rural Transit CCRT-
and Otter Tail County):** 218-998-3002 or 1-866-998-3002

ALPHA Transit (Grant County): 218-685-8200

Becker County Transit: 218-847-1674 or 888-847-1674

Mahnomen County Heartland Express: 218-935-2560

Paul Bunyan Transit (Beltrami County): 218-751-8765

Pelican Rapids Transit (Otter Tail County): 866-998-3002

**Rainbow Rider Bus (Douglas, Pope, Stevens and Todd
Counties):** 800-450-7770

**Tri-Valley Opportunity Council T.H.E. Bus (Polk, Red Lake,
Pennington, Marshall, Norman, Clearwater Counties):**
218-281-5832 or 800-584-7020

Charter Service

These transportation providers offer charter service to the public:

Richards Transportation Service:

218-233-3404

Red River Trails:

218-236-0300

Schuck Bus Service:

218-233-1402

Valley Bus:

701-365-8518

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FM RIDE SOURCE

Call 701-476-5967

*to request this directory
in an alternative format.*

www.FMridesource.com

Transportation Provider	Phone number	Office Hours for Arranging Ride	Hours of service	Vehicle Lift/ramp	ND Medicaid	MN Medicaid	Cost one way within Metro Area	Eligibility Requirements
Anytime Transportation	701-232-3322	8:00am to 5:00pm M-F	8:00am to 9:00pm, M-F 8:00am to 7:00pm, Sat	yes	no	yes	\$18 + \$1.40 per mile \$30 hospital discharge	no
CareAVan Mobility 4U	877-832-0168	9:00am to 5:00pm M-F	Varies (call for more info)	yes	no	yes	\$20 + \$2.50 per mile	no
Doyle's Yellow Checker Cab	701-235-5535	24 hours/day	24 hours/day	no	yes	yes	\$4.50 + \$1.60 per mile	no
Handi-Wheels Transportation	701-232-3231	9:00am to 5:00pm M-F	6:00am to 6:00pm, M-F Varies on weekend	yes	yes	no	\$11 medical	ND Medicaid
Lucky 7 Taxi Service	701-235-1717	24 hours/day	24 hours/day	no	no	no	\$4.50 + \$1.60 per mile	no
MAT Fixed Route Bus	701-232-7500	Not Applicable	6:00am to 10:15pm, M-F 7:00am to 10:15pm, Sat	yes	no	no	Adult: \$1.25 Discount: 60 cents	no
MAT Paratransit	701-235-4464	8:00am to 4:30pm M-F	6:00am to 10:15pm, M-F 7:00am to 10:15 pm, Sat 7:00am to 5:00pm, Sun (One vehicle only on Sun)	yes	no	no	\$2.50	yes
Metro Senior Ride	701-293-1440	8:00am to 4:30pm M-F	7:40am to 4:30pm M-F	no	no	no	\$2.50 Seniors \$23 General Public	yes
Medi-Van Specialized Transportation	800-422-0976	24 hours/day	24 hours/day	yes	stretcher only	yes	\$23 plus \$2.90 per mile	no
Ready Wheels	701-364-1700	24 hours/day	6:00am to 10:00pm M-Sun	yes	no	no	\$27	no